

Court and Official Records Services

2019-2020 Fiscal Year Statistics:*

- ◆ **59,691** Walk-in customers served
- ◆ **>155,333** Telephone calls answered ++
- ◆ **111,310** New cases filed
- ◆ **3,071** Passport applications processed
- ◆ **4686** Marriage licenses issued
- ◆ **1105** Marriage ceremonies performed
- ◆ **510,158** Official documents processed
- ◆ **842,756** e-Filed documents processed
- ◆ **95,106** Jurors summoned

++Some phone data unable to be collected.

*These offices were open fewer days due to closures for Covid-19:

Justice Center: open 200 out of 251 possible days

Recording/Passport: open 159 out of 251 days

All other Recording: open 134 out of 251 days

Cape Coral satellite: open 115 out of 251 days

Online, mail, drop-box and telephonic services remained available during the Covid-19 closures.

Financial Services

2019-2020 Fiscal Year Statistics:*

- ◆ Collected and disbursed **\$35,383,881** in court and recording fees, fines and assessments
- ◆ Managed and invested portfolio of more than **\$1,329,989,700** for Lee County
- ◆ Audited and paid more than **\$881,084,490** in County bills
- ◆ Produced **304** pages of County Commission meeting minutes
- ◆ Processed **1641** Value Adjustment Board petitions

* Recording's customer service counter was open 134 out of 251 possible days due to closures for Covid-19. The Bonita satellite was open 37 days then closed permanently.

Online, mail, drop-box and telephonic services remained available during the closure, however.